



## How to restore deleted zoom recordings on Canvas?

Zoom allows you to restore a recording within 30 days of deletion. However, you can't restore deleted cloud recordings in the Zoom Canvas portal. You need to go to the [Zoom web portal](#) to recover.

### If you schedule a meeting via Zoom Canvas platform:

1. After you record a designated zoom session on the Zoom Canvas platform and save it to Cloud, the recording will be uploaded automatically to Zoom Cloud Recordings. Cloud recording processing time can be up to 72 hours.

The screenshot shows the Zoom Canvas portal interface. On the left is a navigation menu with links: Home, Announcements, Modules, Zoom, Collaborate Ultra, Syllabus, Badges, Discussions, Assignments, and Quizzes. The main content area has the Zoom logo and a navigation bar with tabs: Upcoming Meetings, Previous Meetings, Personal Meeting Room, and Cloud Recordings (which is selected). Below the tabs are search filters: 'From' (Select date), 'To' (10/02/2020), 'Search By' (ID), and a 'Search' button. There is also an 'Export' button and a checkbox for 'Show my course recordings only'. A 'Delete All' button is visible. Below these are search results in a table:

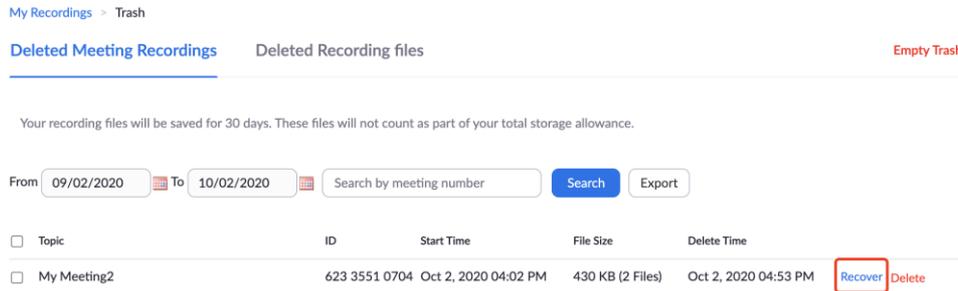
<input type="checkbox"/>	Topic	ID	Start Time	File Size	Publish	
<input type="checkbox"/>	SandBox - Learning Support Team	648 1472 0140	Oct 2,2020 1 5:57	2 Files (80 KB)	<input type="checkbox"/>	Delete

2. If you delete your cloud recording accidentally, you can recover it via the [Zoom web portal](#).
3. Login to your Zoom account and navigate to the [Recordings](#) tab. You will see a **Trash** link on the upper right corner of the **Cloud Recordings** tab.

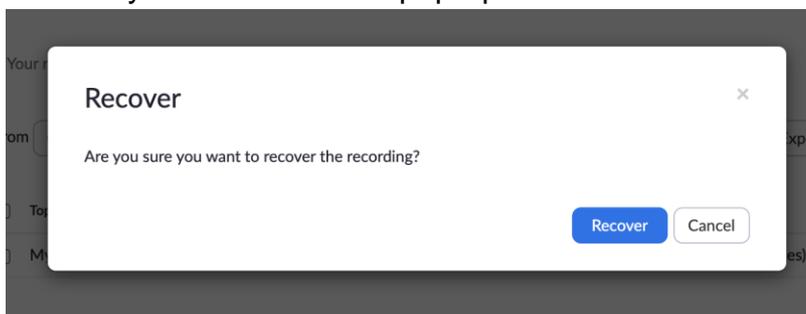
The screenshot shows the Zoom web portal interface. The top navigation bar includes 'zoom', 'SOLUTIONS', 'PLANS & PRICING', 'CONTACT SALES', 'SCHEDULE A MEETING', 'JOIN A MEETING', 'HOST A MEETING', and a user profile icon. The left sidebar has a menu: Profile, Meetings, Webinars, Recordings (selected), Settings, Account Profile, and Reports. Below the menu are links for 'Attend Live Training', 'Video Tutorials', and 'Knowledge Base'. The main content area has the Zoom logo and a navigation bar with tabs: Cloud Recordings (selected), Local Recordings, and Settings. Below the tabs are search filters: 'From' (mm/dd/yyyy), 'To' (10/02/2020), and 'All Status'. There is a 'Search by ID' dropdown, a search input field, and 'Search' and 'Export' buttons. There are also 'Delete Selected' and 'Delete All' buttons. A 'Trash (1)' link is highlighted with a red box in the upper right corner. Below these are search results in a table:

<input type="checkbox"/>	Topic	ID	Start Time	File Size	
<input type="checkbox"/>	SandBox - Learning Support Team	648 1472 0140	Oct 2, 2020 03:57 PM	2 Files (80 KB)	Share... More ▾

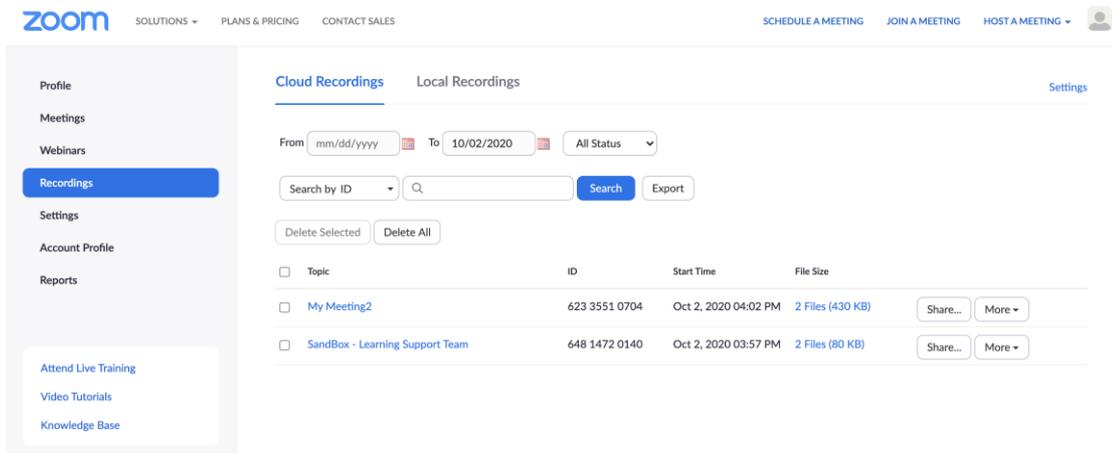
- Click the **Trash** link, and you can access any deleted cloud recordings within the past 30 days. Click on **Recover** on the right to restore this deleted recording.



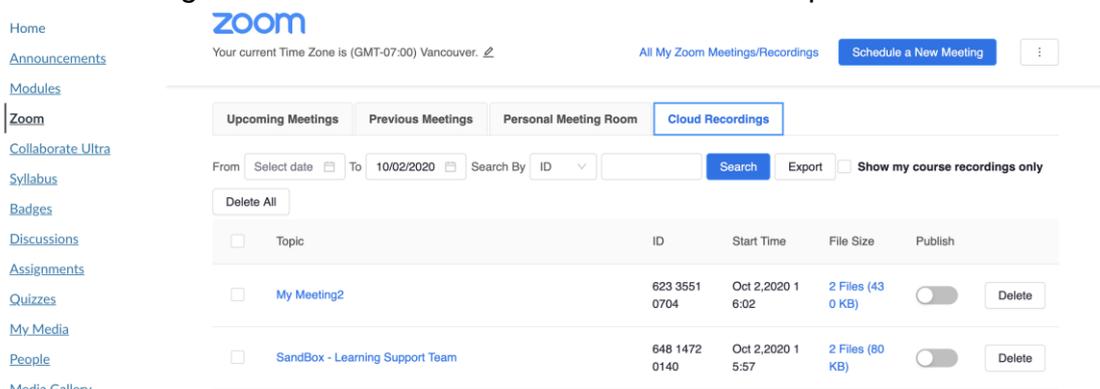
- Confirm your choice on the pop-up window.



- And your recording will then be available again in your recordings list.



This recording will also be available at the Zoom Canvas portal.



## If you schedule a meeting via the Zoom Web portal or the Zoom App in your local devices and you want to import the recordings to Canvas sites.

1. You need to import the Zoom meeting to Canvas. To do that, click on the **options** icon (three little dots icon), and choose **Import meeting**.

The screenshot shows the Zoom web portal interface. On the left is a navigation menu with links like Home, Announcements, Modules, Zoom, Collaborate Ultra, Syllabus, Badges, Discussions, Assignments, Quizzes, and My Media. The main content area has the Zoom logo and a navigation bar with tabs for Upcoming Meetings, Previous Meetings, Personal Meeting Room, and Cloud Recordings. A 'Schedule a New Meeting' button is visible. A red box highlights a three-dot menu icon, which has opened a dropdown menu with the option 'Import meeting'.

2. In the pop-up window, enter the ID for your zoom session.

The screenshot shows a pop-up window titled 'Import Meeting'. It has a close button (X) in the top right corner. Below the title is a text input field labeled 'Meeting ID' with the placeholder text 'Example:598-378-174'. At the bottom of the window are two buttons: 'Import' and 'Cancel'.

3. Your cloud recording will appear in the **Cloud Recordings** of the Zoom Canvas portal in the course.

The screenshot shows the Zoom web portal interface with the 'Cloud Recordings' tab selected. The interface includes a search bar with 'From' and 'To' date pickers (set to 10/02/2020), a 'Search By' dropdown (set to ID), and a 'Search' button. There is also an 'Export' button and a checkbox for 'Show my course recordings only'. Below the search bar is a 'Delete All' button. The main content area is a table with columns for Topic, ID, Start Time, File Size, and Publish. The table contains two rows of recordings.

Topic	ID	Start Time	File Size	Publish	Delete
SandBox - Learning Support Team	627 3362 6513	Oct 2,2020 1 7:37	2 Files (46 KB)	<input type="checkbox"/>	Delete
My Meeting2	623 3551 0704	Oct 2,2020 1 6:02	2 Files (43 0 KB)	<input type="checkbox"/>	Delete

4. If you restore recordings via the Zoom web portal, recovery will be automatically synced to the Zoom Canvas portal.